

VEHICLE SERVICE AGREEMENT

TOYOTA CERTIFIED

Backed by the strength and stability of Toyota

WHAT IS A VEHICLE SERVICE AGREEMENT (VSA)?

A VSA helps protect you from covered repair costs due to mechanical breakdown after your vehicle's warranty expires. We offer variable options to provide you the right level of protection, based on the mileage you drive and how long you plan to keep your vehicle.¹

GENERAL BENEFITS



**Mechanical
breakdown
protection**



**24/7 roadside
assistance**



**Substitute
transportation**



**Travel
protection**



Transferable

VEHICLE ELIGIBILITY

Must be a Toyota Certified Used Vehicle within current plus six 6 model years old and up to 85,000 total vehicle miles.

VSA Toyota Certified plans are available only through your Toyota dealer for the first 12 months or 12,000 miles from the time of Certified Vehicle purchase or lease, whichever comes first.²

VSA TOYOTA CERTIFIED WILL HELP YOU

- Be prepared and protected after your vehicle's warranty expires
- Be protected against rising costs of labor and covered parts
- Ensure repairs are handled by a factory-trained service technician using only Toyota-approved parts
- Enjoy 24/7 roadside assistance
- Receive access to a network of Toyota dealers throughout the U.S. and Canada
- Be able to transfer your agreement one time at no additional cost, potentially increasing the resale value of your Toyota

Exclusions

1. Time and mileage coverage periods for new vehicle plans are measured from date vehicle was first put into service as a new vehicle and zero miles. Time and mileage coverage periods for used vehicle plans are measured from the agreement application date and agreement application mileage. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. Deductible applies to each eligible repair visit. See your agreement for complete terms, conditions, and restrictions.
2. VSA Certified Plus plans are available at the time of the certified vehicle purchase or lease only.



TOYOTA
Financial Services

General Exclusions

Any repairs/replacements made without prior authorization are excluded. Additional exclusions may apply. Please consult your customer product agreement for specific coverage details, including limitations and exclusions.

24/7 ROADSIDE ASSISTANCE

For those times when the unexpected might occur, VSA Toyota Certified also provides 24-hour roadside assistance.

- Battery jump start
- Lockout protection
- Delivery of up to three (3) gallons of fuel, no more than two (2) times per month³
- Tire Service — Impaired tire will be replaced with your inflated spare
- Towing to the nearest authorized dealer³
- Winching — Extrication from any ditch, mud, sand, or snow. Vehicle must be immediately adjacent to a regularly traveled road and capable of being serviced with standard servicing equipment.

TRAVEL PROTECTION

If you're unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to **\$50 per day** for car rentals or other substitute transportation.⁴ Maximum of five (5) days per occurrence.
- Up to **\$100 per day** for lodging and meals if you're more than 150 miles from home.⁴ Maximum of five (5) days over the life of your agreement.

Exclusions.

3. Excludes Fuel Cell and Electric vehicles, which may be towed to the nearest authorized Toyota servicing dealer or authorized fueling station. Fuel delivery will not apply.
4. Due to a covered mechanical failure. Valid receipts are required for all reimbursements.

VSA TOYOTA CERTIFIED

Covers the cost of mechanical failure of the parts listed below after your vehicle's warranty expires. This includes an extensive range of up to 1,100 vehicle parts.⁵

ENGINE, TRANSMISSION/TRANSFER CASE, DIFFERENTIAL, AXLES

Including all internally lubricated components and seals/gaskets. Manual and automatic transmissions, all drive configurations (front, rear, 4WD, AWD), bearings, bushings, and driveshafts.

CLIMATE CONTROL

Including air conditioner and heater components.

FRONT AND REAR SUSPENSION

Including shocks, suspension bushings and bearings.

FUEL SYSTEMS, ELECTRICAL SYSTEMS, COOLING SYSTEM

Including fuel injection, air fuel/oxygen sensors, electric fuel pump, power window regulator, switches, power seat switches, thermostat, and radiator.

STEERING AND BRAKES

Including power steering and anti-lock braking system components.

EXHAUST AND EMISSIONS SYSTEM

Including exhaust manifolds and pipes, catalytic convertors, evaporative emissions charcoal canister, valves and tubes.

NAVIGATION, AUDIO, HIGH-TECH

Including audio/navigation head unit display and most factory-installed technology and safety features.

HYBRID/ALTERNATIVE FUEL

Including hybrid vehicle generator assembly, hybrid vehicle motor assembly, hybrid vehicle transaxle assembly, hybrid transmission input damper assembly.

Exclusions

5. Covered components are subject to change. See your agreement for complete details. For Toyota Certified Used Hybrid Vehicles, Fuel Pump and Engine Control Computer are covered components under the Toyota Certified Used Vehicle Limited Powertrain Warranty.

The purchase of a Vehicle Service Agreement voluntary protection product is optional, cancelable (subject to specific agreement terms) and not required to obtain credit.

This brochure is intended as an outline of Vehicle Service Agreement coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the agreements issued to customers may vary both from state to state and according to the program features chosen by the customer. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements. Vehicle Service Agreements are available through Toyota Financial Services at participating Toyota dealerships only. Not available in select states. This brochure is not applicable in Florida.

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Learn more about VSA Toyota Certified:

